

Weblog for Supporting the Migrants Integration



WEBLOG for Supporting the Migrants Integration Evaluation Report

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Project Number: **Grundtvig 08-GRU-C-LP-117-CL-RO**

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WEBLOG FOR SUPPORTING THE MIGRANT INTEGRATION: EVALUATION REPORT

PROJECT MEETINGS

CONTEXT

Weblog is a European project funded with the support of the Lifelong Learning Programme of the European Commission with the aim of promoting migrants integration by creating a virtual space for communication, information and learning and producing educational packages in foreign languages and by organising intercultural exchange programmes.

The general evaluation guidelines have been presented during the kick off meeting celebrated in Calarasi (Rumania). In total, 3 project meeting have been celebrated during the life-cycle of the project. The kick off meeting was celebrated in Calarasi (Rumania) followed by a project meeting in Partinico (Italy) and Granada (Spain). In order to complete the evaluation for both, 1) **project management** as well as 2) **Weblog platform and education material**, a complementary bilateral mobility has been organised from the project partners from Scienet España (ES) to Centro de Educazione Permanente, Sicily (IT).

The aim of the complementary bilateral mobility is to present the outcomes of the present evaluation report.

1) EVALUATION FOR PROJECT PARTNERS

The summative evaluation questionnaire was distributed at the end of the last project meeting in Calarasi, Rumania. The questionnaire aimed at collecting project partner's views on four key domains referring to project development:

- Feedback from the partners meetings
- General aspects of project development and the role of partners
- Communication flows
- Added value

This Evaluation Report provides feedback from the questionnaires completed by the responsible partners attending the meeting in Calarasi, Partinico and Granada (Please see ANNEX). In total, 8 questionnaires were completed electronically for this purpose.

The Outcomes of the summative evaluation report

Partners were asked to rate the project development related to the elements stated above from 1 (unsatisfactory) to 5 (satisfactory).

The ratings given to many of the elements/criteria, in all categories (feedback from the partners, general aspects, communication and added value) are very often similar from all partners. All elements have been rated as very satisfactory and highly satisfactory.

1. Feedback from the partner meetings (Calarasi x2, Partinico, Granada)

Overall rating

	3	4	5
Did you feel able to enter into the discussion whenever you wanted during the meetings?	-	i	iiiiii
Were the meetings timely good distributed?	-	i	iiiiii
Are you happy with the project meetings management?	-	i	iiiiii
Do you think the meetings addressed all the important items that participants needed to discuss?	-	iii	iiiiii

**there were no answers rated 1, 2 or 3*

The partners' felt able to enter into discussion whenever they wanted since all meetings were realized in a very friendly atmosphere. The connection between the partners was very good. Partners found the meetings to be an excellent opportunity to speak in different languages: English, Italian, Spanish and German.

The meetings were distributed appropriately in time (approximately every 6 months), were satisfied with the project management of all the meetings and consider that the meetings addressed all the important aspects needed for discussion.

In general terms, the consortium found that the meetings were well prepared allowing a space for exchange of ideas and different topics and sharing mutual knowledge which in turn help for a good design of materials

2. General Aspects of project development and the role of the partners

Overall rating

Role of the co-	3	4	5
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ordinator in project development	-	iii	iii
Feasibility/Practicality	-	i	iiiiii
Handling of Administrative and Financial matters	-		iiiiii
Project Governance	-	iii	iii
Relevance between stated objectives and activities carried out	-	i	iiiiii
Accord and shared visions within the WP	-	i	iiiiii
Satisfaction of the state of development of activities in the WPs	-	iii	iiii

**there were no answers rated 1, 2 or 3*

The feedback shows that partners found almost all elements of these general aspects of the project development as well as the role of the partners as satisfactory-very satisfactory. The Romanian partner assumed the role of coordinator and chose a participatory management based on the support and participation of the whole partnership.

Aspects such as the relevance between stated objectives and activities carried out as well as satisfaction of the state of development has been rated as satisfactory/very satisfactory. Activities have achieved the objectives and were satisfactory mostly for the Romanian relatives of the migrants.

The project products have been materialized and the dissemination of the project is in progress.

Moreover, the project enabled the participants to share visions of migration issues in Europe creating a space for an analysis of the possible causes and consequences of migration, sharing ideas about the cultural similarities and differences between the countries involved in the project.

The partnership is highly satisfied with the development of the activities supported by the large number of Weblog visits that ensures that it is a much frequented platform.

3. Communication

Overall rating

	3	4	5
The role of the co-ordinator in the communication process		iii	iii
Communication flows among the partners		iii	iii
Level of attention on the developed work		iii	iii
Partners active attitude ^o		i	iiiiii
Technical issues using the project communication tools		ii	iiiiii

Again, the feedback shows a positive rating of the partners towards communication. The majority of partners highlighted the fact that the partnership is really open as well as proactive and that the project arises high interest between immigrants as well as their relatives.

Although there have been few situations where communication was not helpful enough, these problems have always been solved adequately.

As to the level of attention on the developed work, all participants paid special attention to each project activity and fulfilled their responsibilities on time. Partners have been very creative, flexible and responsible in performing their duties. This framework allowed the expression of different initiatives in the development and presentation of different products such as foreign language lessons, PC, survival kit, etc.)

The partnership proposed and finally completed a Weblog supporting the migrant’s integration. This Weblog contains more elements that those stipulated in the proposal.

4. Added Value (of Intermediate Outcomes)

Overall rating

Expected added	3	4	5

value of the planned project outcomes for the addressed beneficiaries		iii	iii
Added value of the project compared to similar initiatives which you know of /you participate in		ii	iiiiii
Expected learning outcomes from participation in the project activities		ii	iiiiii

Weblog is a communication interface as well as a learning platform and an informational portal not only for immigrants, but also for their families and other community members. Therefore the partnership considers that the Weblog became an important added value as project outcome.

The basic outcomes from this part of the questionnaire also show very positive results: The project outcomes have been very well received by the project beneficiaries. As mentioned before, the interest and involvement from immigrants and their families in Weblog is very high.

The added value of the project is as follows:

- a better understanding of cultures, outcomes, customs and traditions of the participants
- acceptance of the migration of population as a normalized phenomenon in the EU
- Design, development and promotion of Weblog for communication

The expected learning outcomes:

- The project allowed each partner to contribute with expertise
- The project activities have been an opportunity to enrich organisational capacity and action of each partner.
- The partnership is aware that there are not so many initiatives for supporting migrants despite there is a well known huge Romanian migration community for working purposed both in Italy and Spain.

One of the most important learning outcomes is the Survival Kit. This tool has been developed in five different directions with ten topics, which is more than planed initially in the proposal.

STRENGTHS AND WEAKNESSES OF THE WEBLOG PROJECT

The following **strengths** have been identified:

- Good communication flow and harmonisation of ideas
- High interest and commitment among partners
- Harmonic and proactive partnership
- Good planning and task distribution
- Flexible framework for action
- Expertise among partners in different fields (education, training, migration, ICT, learning methodologies, evaluation, etc.)
- The project topic is very interesting for the majority of the partners
- ODL counts with a strong local network, good technical support and numerous volunteers who can be used to prepare a good promotion of the project, educational material, etc.

Weaknesses:

- Geographical distance
- Relatively poor mobilization for a continuation of the project.

Conclusions

Overall, the feedback from partners about the project meetings celebrated in the framework of the Weblog for supporting the Migrants integration is **very positive**. The ratings given to many of the elements/criteria, in all categories (feedback from the partners, general aspects, communication and added value) are very often similar from all partners. All elements have been rated as very satisfactory and highly satisfactory.

The feedback indicates that the partnership was **highly motivated and satisfied with the overall project development and project results**, particularly with the partners' attitude which often has been described as open, creative, flexible, proactive and very responsible. This reflects positively on the experience of the decision-taking, the consultation and the efficient problem solving among the partners perhaps influenced by the relatively relaxed (informal) way in which the meetings are conducted.

Weblog for supporting the migrant's integration goes much further the project proposal, since the platform contains more elements that initially stipulated. Weblog has become an interface as well as a learning platform and an informal portal not only for the immigrants, but also for their families and other community members. A clear proof of this is that Weblog has become a very busy and frequented platform. (3018 visits).

Weblog for Supporting the Migrants Integration



WEBLOG Evaluation Report on the platform and education material

July 2010

Project Number: **Grundtvig 08-GRU-C-LP-117-CL-RO**

Project funded by the European Commission:



This document intends to analyse the feedback from the TG involved in the project, this is immigrants and relatives from immigrant from the partner countries to this project: Rumania, Italy and Spain. This report will serve as a contribution to the development of the overall Weblog for supporting the migrant's project as well as formulating recommendations for a further continuation of the project.

The data gathered within this work package will be compared, underlining similarities and different approaches. There will be two parts: 1) analysing the profile of the people who filled in the questionnaire, and 2) analysis Weblog site and didactic material.

The Universe considered is formed by different users who are directly or indirectly involved with Weblog, as stated before: mainly immigrants and relatives of immigrants. The universe covers questionnaires from both sexes in the countries involved in the project (RO, IT and ES).

Regarding the sample, we have used a **sampling methodology called "Judgement sampling"**, particularly, purposive sampling, in which each sample does not have a known probability of being selected; that is, partners have selected the users providing interesting information for the survey according to the process followed in each country, which is detailed in section 3, and the cycle detailed above. By using this sampling methodology, we have obtained a strategic representation of the universe considered, not due to the size but to the information provided.

All questionnaires have been filled in electronically.

As for the size of the sample, we have completed a total of **12 questionnaires** from the 3 countries involved.

THE QUESTIONNAIRES IN NUMBERS: 12

ROMANIA- 5

SPAIN -5

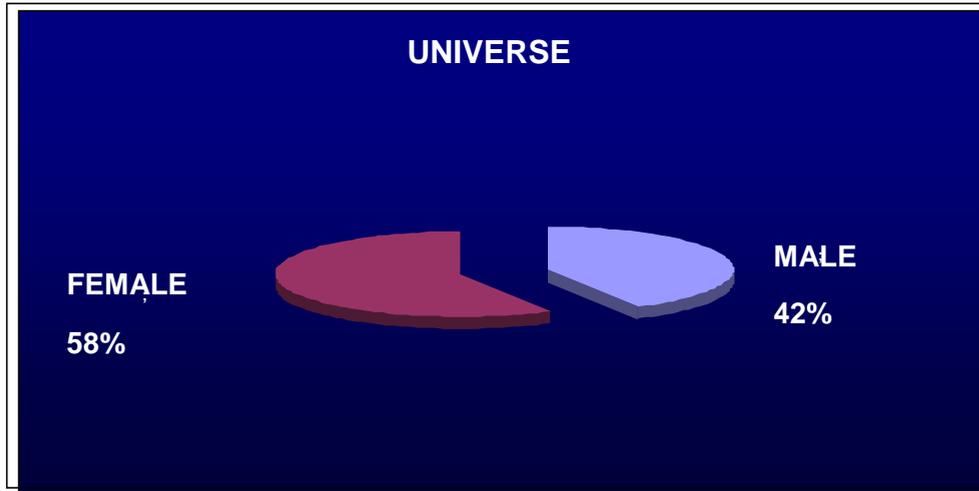
ITALY 2

RELATIVES OF IMMIGRANTS 50%

IMMIGRANTS 50%

Regarding the INFORMATION COLLECTED, the summary of the results is:

The average age of the target group, this is immigrants and relatives of immigrants are placed in the category **31-45 years**. The universe was represented by **58% female and 42% male**.



MAIN FINDINGS

SHORT ANALYSIS BY SECTIONS

PERSONAL INFORMATION

TOTAL:

The average age of the target group, is placed within the category between 31-45 years. The universe was represented by 70% female and 30% male.

TARGET GROUP BREAKDOWN:

1) IMMIGRANTS (ITALY, SPAIN)

The universe was represented by 68% women and 32% men in Spain and 100% of men in Italy.

2) RELATIVES OF IMMIGRANTS (ROMANIA)

The questionnaires collected in Rumania correspond to relatives of immigrants living in Spain or Italy. The universe was represented by 88% women and 12% men.

THE WEBLOG SITE AND DIDACTIC MATERIAL

100% of the interviewed immigrants or relatives liked the platform. As to the way of reaching the platform, the majority reached the web by recommendation (80%) followed by web search (20%).

100% would like to visit the platform again.

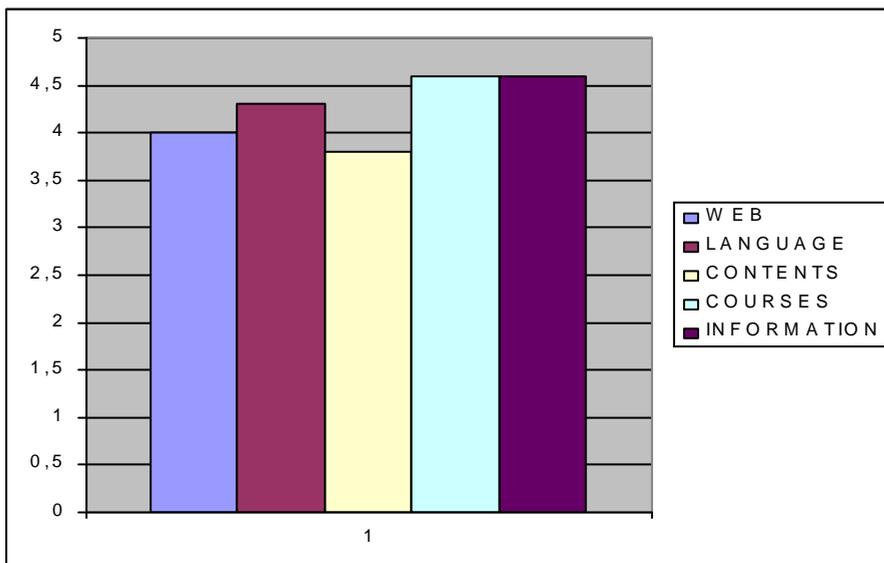
With reference to the **technical questions related to the web portal**, which were rated from 1(not important) to 5 (very important), we would like to highlight the responses to the following questions.

Please indicate, using the following scale, whether you agree or not with the following statements:
 (1 I totally disagree, 2 I disagree, 3 Interme, 4 I agree, 5 I totally agree, 6 I don't know)

- 1. The Web is adequate and well structured
- 2. The language used is clear and easy to understand
- 3. The selected contents are suitable
- 4. The courses are easy to understand
- 5. The existing information for immigrants is useful

Results (average):

- 1. 4
- 2. 4,3
- 3. 3,8
- 4. 4,6
- 5. 4,6



The web is adequate and well structured; the language used for the content is clear and easy to understand. The same counts for the courses. The existing information is useful.

The “lowest” rate was given to the selected contents, which might be clarified in the section below.

OPEN QUESTIONS:

Please indicate the most positive/helpful aspects you have observed on the WEB

In general terms, the information contained at the platform is considered as detailed, very useful and user friendly.

The respondents consider that the language courses are very helpful for those immigrants who have just arrived to Spain or Italy. They can learn the basic skills of writing and speaking so that they can communicate with other people in their daily lives. Moreover, interesting and useful information about Spain in particular, for

example: the entrance into the Spanish territory, important telephone numbers (emergencies, fire service, medical emergency...) and the addresses of the Consulate and Embassy of Romania in Spain where you can go if you have any problem.

Moreover, according to the respondents, the Weblog website is very easy to understand, particularly for those that don't have notions of Spanish or Italian since all the didactic materials and the majority of information is in Rumanian language.

For others, it is very interesting to have support information for the family since it is important to give the families some networks and some voice. One of the respondents had her daughter some years with other familiars in Romania and they spent some years separated until she was able to take her with her. This was a very difficult time for her and her family, so she thinks that the project addresses a vital need of migrants.

It would be useful to:

- To create a user account to be able to collaborate, write and edit any interesting information on the web in order to share it with the rest of the users and visitors.
- To create a surveys section on current issues affecting the Romanian community in Spain

Please indicate whether you have found any element of the didactic material that could be improved

It would be a good idea to include more information about grammar and vocabulary.

Including wiki on specific issues would be useful.

A more interactive area such as for example a counsellor on-line would be helpful and useful.

Would you like to find any other material on the website?

Some of the materials would include the following:

- A bibliography about recommended books for learning Spanish and Italian language.
- Practical instruction on how to send money, best and cheapest way to phone to Rumania and other practical things.

Please indicate any other observation or remark

The respondents found very interesting all the information regarding the project partnership, meetings, reports, events, agendas, etc. because for many it was the first time they have heard about an European project.

Remark: to put "search for" in a more visible place

ANNEX

Weblog for Supporting the Migrants Integration



SUMMATIVE EVALUATION QUESTIONNAIRE FOR Project partners

The present questionnaire aims at collecting project partners' views on the following key evaluation domains:

- Feedback from the partners meetings
- general aspects of project development and the role of the partners
- communication flows
- added value

Project partners are asked to provide their opinions on the strengths and weaknesses they perceive in the project.

The information will be treated confidentially. The key outcomes of this evaluation exercise will be summarised in an evaluation report.

Il presente questionario mira a raccogliere le opinioni dei partner del progetto sui settori chiavi di valutazione:

- *Feedback dei partner sulle riunioni*
- *Aspetti generali dello sviluppo del progetto e il ruolo dei partner*
- *Flussi di comunicazione*
- *Valore aggiunto*

I partner del progetto sono invitati a fornire le loro opinioni sui punti di forza e di debolezza che hanno avvertito nel progetto.

I dati saranno trattati in modo confidenziale. I risultati chiavi di questo esercizio di valutazione saranno riassunti in un rapporto di valutazione.

Partner's name:

Organisation:



1.- FEEDBACK FROM THE PARTNER MEETINGS (Calarasi x2, Partinico, Granada)				
Dimensions	A) Overall rating	B) Problems Encountered	C) positive/satisfactory aspects	D) additional comments
<p>Did you feel able to enter into the discussion whenever you wanted during the meetings? <i>Ti sei sentito in grado di entrare nella discussione ogni volta che volevi durante le riunioni?</i></p>	<p>①-②-③-④-⑤ <i>dissatisfactory - satisfactory</i></p>			
<p>Were the meetings timely good distributed? <i>Il tempo delle riunioni è stato distribuito bene?</i></p>	<p>①-②-③-④-⑤ <i>dissatisfactory - satisfactory</i></p>			
<p>Are you happy with the project meetings management? <i>Sei soddisfatto con la gestione delle riunioni di progetto?</i></p>	<p>①-②-③-④-⑤ <i>dissatisfactory - satisfactory</i></p>			
<p>Do you think the meetings addressed all the important items that participants needed to discuss? <i>Pensi che si hanno trattato tutti i punti importanti alle riunioni ?</i></p>	<p>①-②-③-④-⑤ <i>dissatisfactory - satisfactory</i></p>			

2- GENERAL ASPECTS OF PROJECT DEVELOPMENT AND ROLE OF PARTNERS				
Dimensions	A) Overall rating	B) Problems Encountered	C) positive/satisfactory aspects	D) additional comments
Role of the co-ordinator in project development (e.g. project management performance, monitoring of work processes & deadlines) Ruolo del coordinatore nello sviluppo del progetto	①-②-③-④-⑤ dissatisfactory - satisfactory			
Feasibility/practicality of project planning Fattibilità/praticalità della pianificazione del progetto	①-②-③-④-⑤ dissatisfactory - satisfactory			
Handling of administrative and financial matters Gestione di questioni amministrative e finanziarie	①-②-③-④-⑤ dissatisfactory - satisfactory			
Project governance (e.g. decision-making, consultation, problem-solving) Dominio del progetto (ad esempio i processi decisionali, la consulenza, la risoluzione di problemi)	①-②-③-④-⑤ dissatisfactory - satisfactory			

GENERAL ASPECTS OF PROJECT DEVELOPMENT AND ROLE OF PARTNERS (Cont.)				
Dimensions	A) Overall rating	B) Problems Encountered	C) positive/satisfactory aspects	D) additional comments
<p>Relevance between stated objectives and activities carried out</p> <p>Rilevanza tra obiettivi precisi e le attività svolte</p>	<p>①-②-③-④-⑤</p> <p>dissatisfactory - satisfactory</p>			
<p>Accord and shared visions within the project (among WP participants)</p> <p>Visioni accordati e condivisi nel progetto (tra i partner)</p>	<p>①-②-③-④-⑤</p> <p>dissatisfactory - satisfactory</p>			
<p>Satisfaction with the state of development of activities in the project</p> <p>Soddisfazione per lo stato di sviluppo delle attività del progetto</p>	<p>①-②-③-④-⑤</p> <p>dissatisfactory - satisfactory</p>			

Please, use this space if you wish to add further remarks (free text):



3.- COMMUNICATION				
Dimensions	A) Overall rating	B) Criticalities	C) positive/satisfactory aspects	D) additional comments
The role of the co-ordinator in the communication process Il ruolo del coordinatore nel processo di comunicazione	①-②-③-④-⑤ <i>dissatisfactory - satisfactory</i>			
Communication flows among partners Flussi di comunicazione tra i partner	①-②-③-④-⑤ <i>dissatisfactory - satisfactory</i>			
Level of attention on the developed work (e.g. feedback) Livello di attenzione sul lavoro svolto (ad esempio: il feedback)	①-②-③-④-⑤ <i>dissatisfactory - satisfactory</i>			
Partners' active attitude (e.g. initiative in presenting proposals and themes for elaboration/discussion) Atteggiamento attivo dei partners	①-②-③-④-⑤ <i>dissatisfactory - satisfactory</i>			
Technical issues using the project communication tools Problemi tecnici con gli strumenti di comunicazione del progetto	①-②-③-④-⑤ <i>dissatisfactory - satisfactory</i>			

Please, use this space if you wish to add further remarks (free text):

4.- ADDED VALUE (of Intermediate Outcomes)				
Dimensions	A) Overall rating	B) Criticalities	C) positive/satisfactory aspects	D) additional comments
<p>Expected added value of the planned project outcomes for the addressed beneficiaries (immigrants, families, the community) Il valore aggiunto ateso dei risultati previsti del progetto per i beneficiari (immigranti, famiglie, comunità)</p>	<p>①-②-③-④-⑤ dissatisfactory - satisfactory</p>			
<p>Added value of the project compared to similar initiatives which you know of / you participate in Il valore aggiunto del progetto rispetto ad altre iniziative simile che conosci/ in cui stai partecipando</p>	<p>①-②-③-④-⑤ dissatisfactory - satisfactory</p>			
<p>Expected learning outcomes from participation in the project activities Risultati attesi di apprendimento dalla partecipazione alle attività del progetto</p>	<p>①-②-③-④-⑤ dissatisfactory - satisfactory</p>			

Please, use this space if you wish to add further remarks (free text):



Please explain what are, in your opinion, the strengths and the weaknesses of eSwimming, in terms of internal processes (e.g. collaboration processes, contribution to project development, harmonisation of ideas, 'centrifugal' forces, etc.):

Strengths/Punti di forza

Weaknesses/Punti di debolezza



Weblog for Supporting the Migrants Integration



EVALUATION QUESTIONNAIRE OF THE WEBLOG

Personal information

Name and Surname:

E-mail:

Country of residence:

Immigrant

Other (relatives of immigrant)

Male

Female

Age: 15- 30

31-45

+45

The Weblog site and didactic material

Did you like the Weblog page?

Yes

No

How did you reach the web site?

I was contacted

Web search

Recommendation

Other, please indicate:

Would you like to visit the page again?

Yes

No

Please indicate, using the following scale, whether you agree or not with the following statements:
(1 I totally disagree, 2 I disagree, 3 Interme, 4 I agree, 5 I totally agree, 6 I don't know)

- 1. The Web is adequate and well structured
- 2. The language used is clear and easy to understand
- 3. The selected contents are suitable
- 4. The courses are easy to understand
- 5. The existing information for immigrants is useful

Open questions

If you wish, you can add any comment with respect to the following subjects related to the didactic material of Weblog

Please indicate the most positive/helpful aspects you have observed on the web
.....
.....

Please indicate whether you have found any element of the didactic material that could be improved
.....
.....

Would you like to find any other material on the web site?
.....
.....

Please indicate any other observation or remark
.....
.....

Thank you for your time!